

Shop Policy on Parts Restocking Fees

The following Shop Policy has been established to recover the growing losses for restocking fees and additional unpaid labor for parts ordered and then returned for specific reasons, as listed below. Our shop will continue to work diligently to ensure the highest quality repair for our mutual customers, while working to be profitable, as well.

Parts Restocking Policy

Upon an Insurer approval to begin work, our shop will order necessary parts, often according to your written estimate or our estimate which you approved. If you later total the vehicle we had previous approval on, remove this vehicle from our shop, or change parts to another option (aftermarket, used, etc.), our shop will bill the insurer for any return fees accessed by our parts vendor, plus a 10% handling fee within our shop. These charges are necessary to both recover our costs from our vendors, as well as recover the lost revenue of time spent on the originally ordered parts.

My Body Shop
123 Maple St.
Splitlip, ID 88888